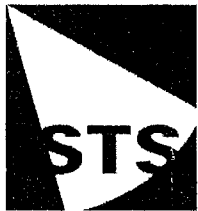


Massachusetts Bar Association

Pro Se User of the Court Survey -- August 1999



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PRO SE USER SURVEY REPORT

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*By court

** By type of case

Objective and Methodology

Objective

- To identify pro se litigants and the reasons they choose to represent themselves in the Housing and Probate and Family Courts of Massachusetts.

Methodology

- Survey: designed by the Massachusetts Bar Association and STS Market Research (an independent market research firm).
- Distribution: by Clerks Magistrate to all pro se litigants appearing at Probate and Family Courts as well as Housing Courts throughout Massachusetts.
- Data collection: May 17 through May 28, 1999.
- Total surveys received: 1,874.

Executive Summary

- Pro se litigants of the Housing and Probate and Family Courts of Massachusetts have an average annual income of \$25,000. Housing Court pro se litigants earn one-third more (\$33,000) than Family and Probate Court pro se litigants (\$22,000).
- The average age of respondents is 37. Pro se litigants of the Housing Courts are, on average, older (41) than those of the Probate and Family Courts (35).
- A slight majority (58%) of pro se litigants of the Probate and Family Courts are females, while there are slightly more (52%) men representing themselves in the Housing Courts.
- Eighty-five percent of pro se litigants have graduated from high school.
- A majority (70%) of pro se users of the courts are White.
- English is the primary language of 89% of respondents, followed by Spanish (6%).
- While pro se litigants expect a lawyer to charge them an average of \$265 for their court session, they are willing to pay an average of \$100.
- A majority (60%) of Housing Court respondents are using the court for Summary Process matters. The largest percentage (25%) of Probate and Family Court pro se users are involved in Divorce proceedings.
- The most common reason cited by litigants (49%) for why they represent themselves in court is that they cannot afford a lawyer. Slightly fewer respondents (48%) said that they did not need a lawyer due to the simplicity of their case.
 - These reasons were among the top two cited regardless of Court location, type of Court, type of litigation, or demographic variables.

Massachusetts Pro Se Litigant Profiles

A Typical Massachusetts Pro Se Litigant:

- Earns \$25,000 per year
- White female; 37 years old
- Expects to be charged \$265 for legal representation; willing to pay \$100

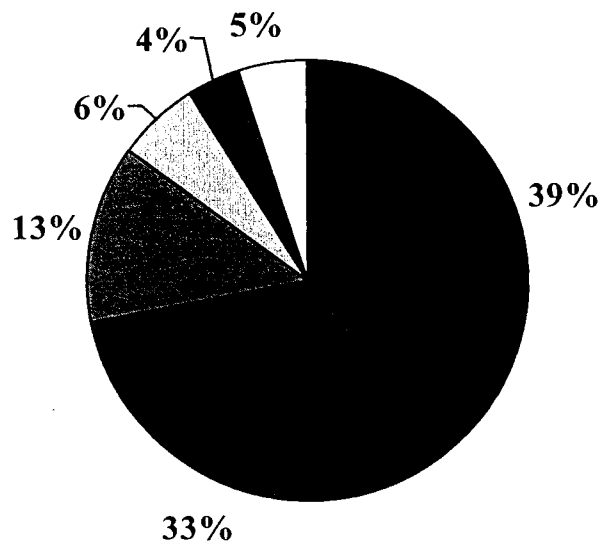
A Typical Probate and Family Court Pro Se Litigant:

- Earns \$22,000 per year
- White female; 35 years old
- Using the court for Divorce matters

A Typical Housing Court Pro Se Litigant:

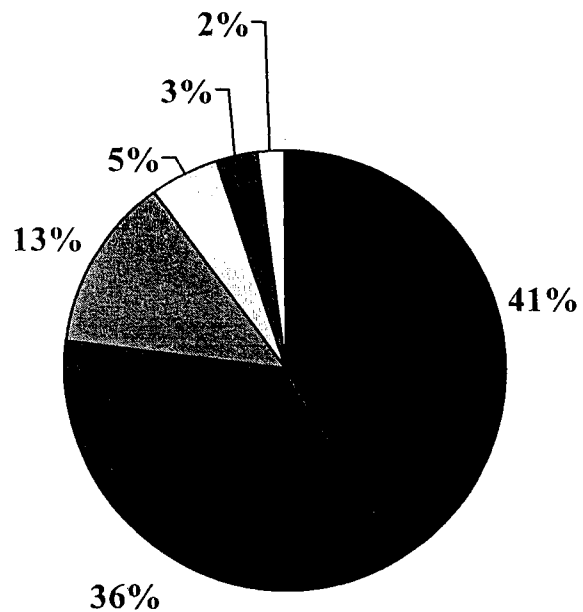
- Earns \$33,000 per year
- White male; 41 years old
- Using the court for Summary Process matters

Income Distribution



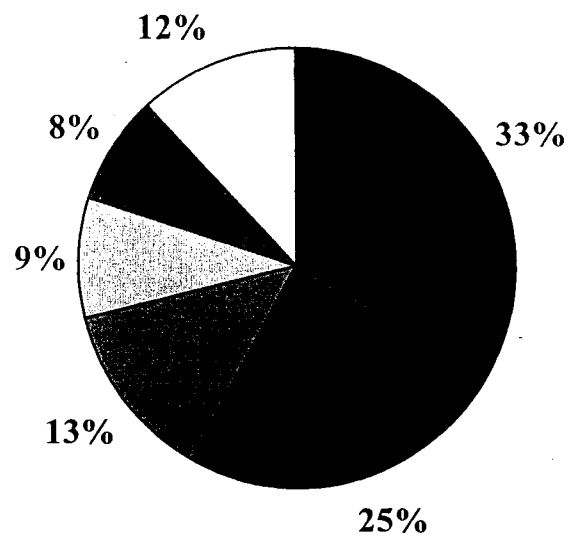
Total

Average: \$25,014



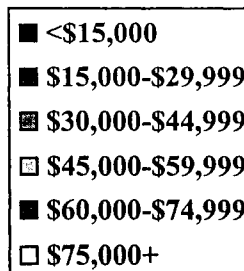
Probate and Family

Average: \$22,233



Housing

Average: \$33,306



Income Distribution

- Pro se users of the Housing Courts earn 33% more annually (\$33,000) than those of the Probate and Family Courts (\$22,000).
 - Litigants from the Housing Court with the lowest average income (Hampden, \$30,000) earn more than litigants from the Probate and Family Court with the highest average income (Middlesex, \$27,000).
- Male respondents earn 33% more annually (\$30,000) than female respondents (\$20,000).

Probate and Family Courts:

- Hampshire and Middlesex Court pro se litigants have the highest annual incomes (more than \$26,000).
- Pro se court users in Hampden County have the lowest annual income (less than \$19,000).

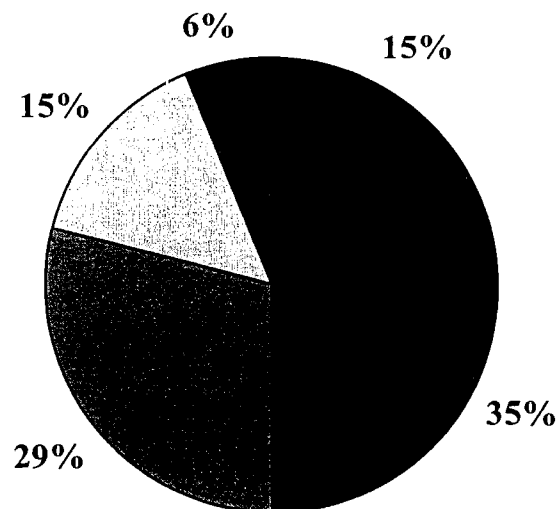
Housing Courts:

- Worcester County pro se court users have the highest annual income at almost \$38,000.
- Respondents from Hampden Court have the lowest annual income at nearly \$30,000.

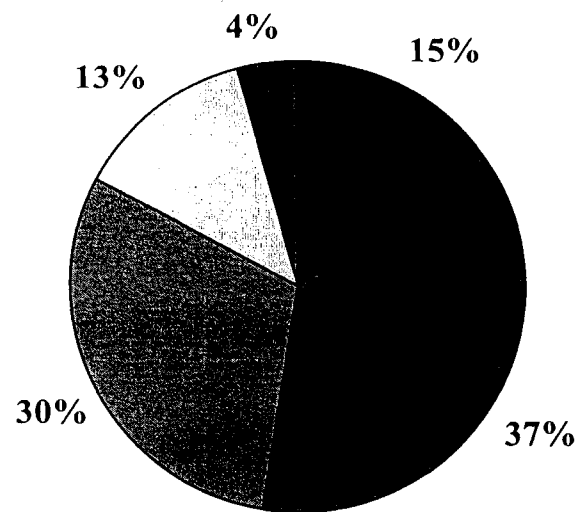
Level of Education

- Eighty-five percent of all pro se litigants have graduated from high school.

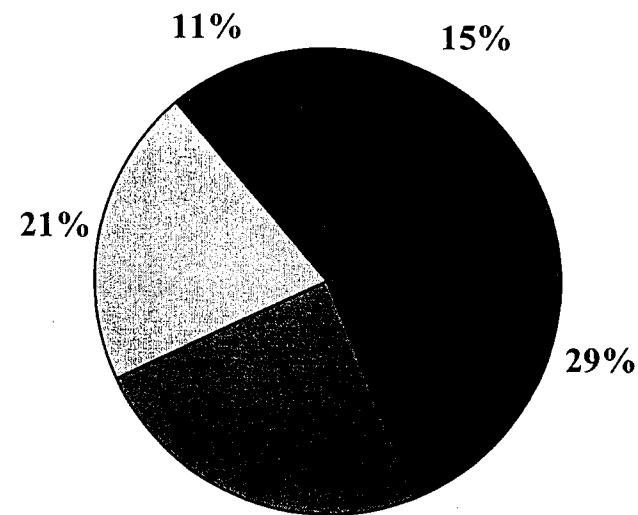
- Almost twice as many pro se users of the Housing Courts (32%) than those of the Probate and Family Courts (17%) have graduated from college.



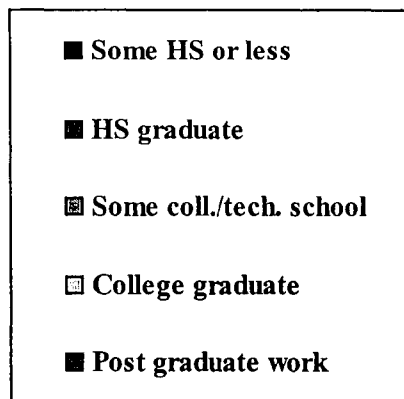
Total



Probate and Family

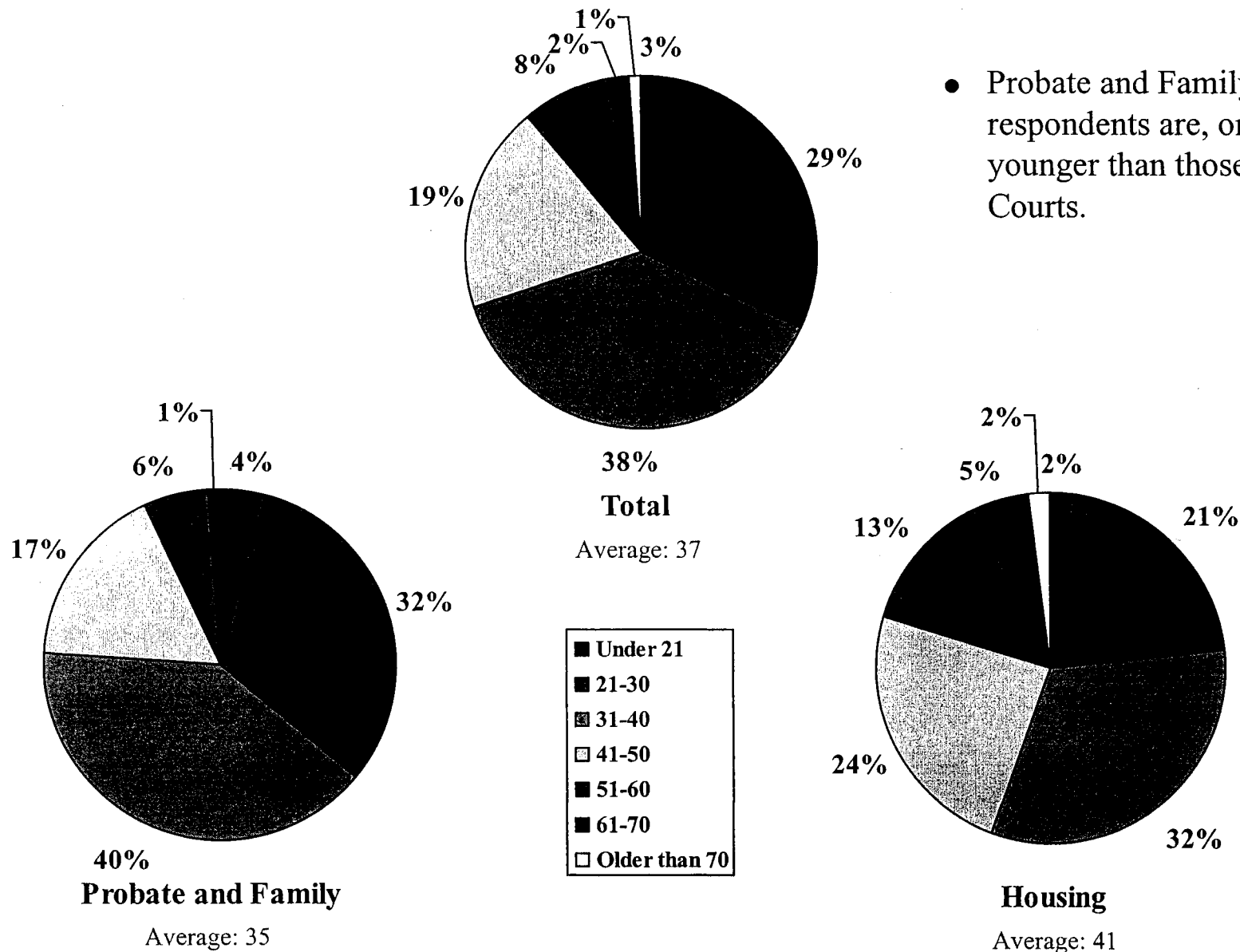


Housing

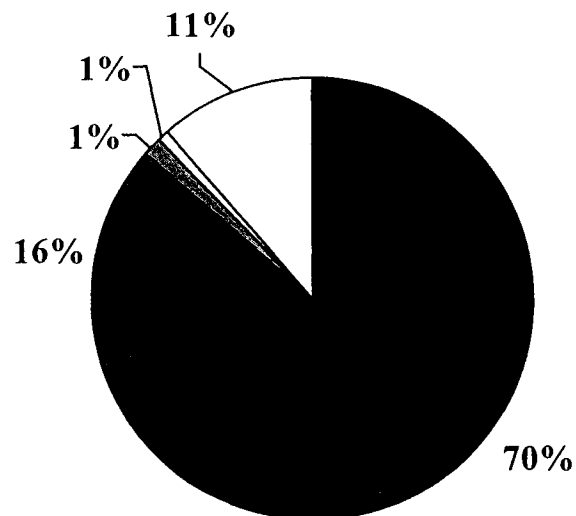


Age Distribution

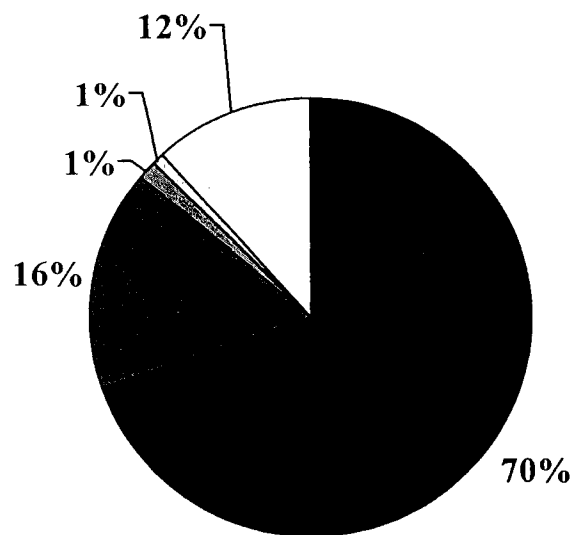
- Probate and Family Court respondents are, on average, younger than those in Housing Courts.



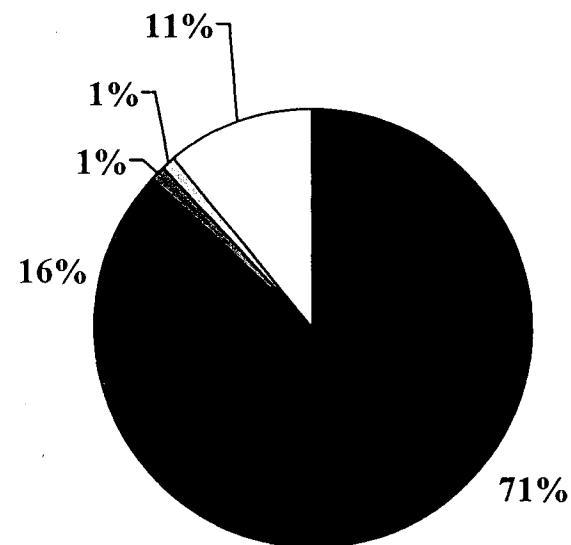
Racial Distribution



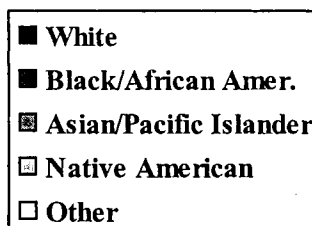
- The majority of pro se users of both Housing and Probate and Family Courts are White.



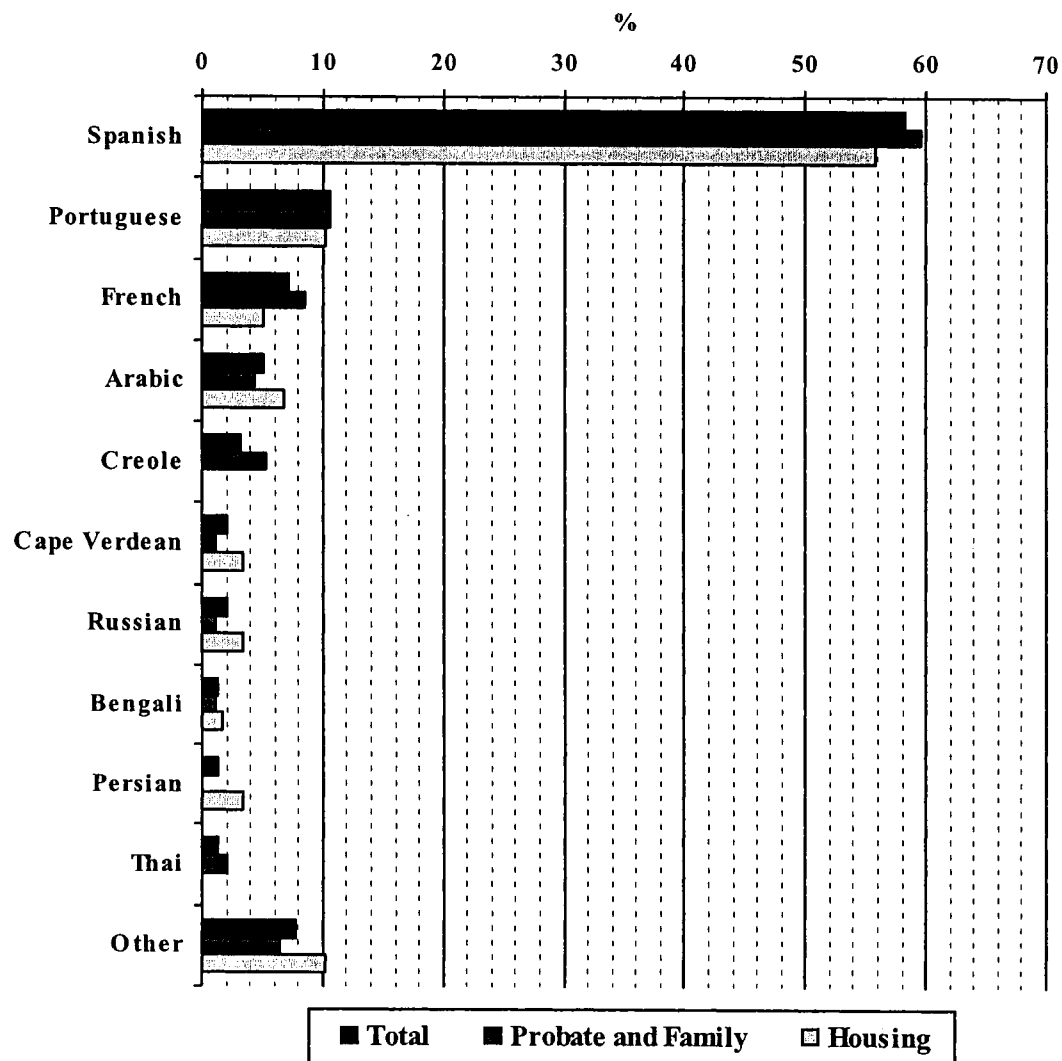
Probate and Family



Housing



If English is not your primary language, what is?



- Of all respondents, 11% (153) cited a language other than English as their primary language.

Primary Languages of Pro Se Litigants

- English is the primary language of 89% of respondents.
- The second most common primary language of pro se litigants is Spanish, representing 6% of respondents.

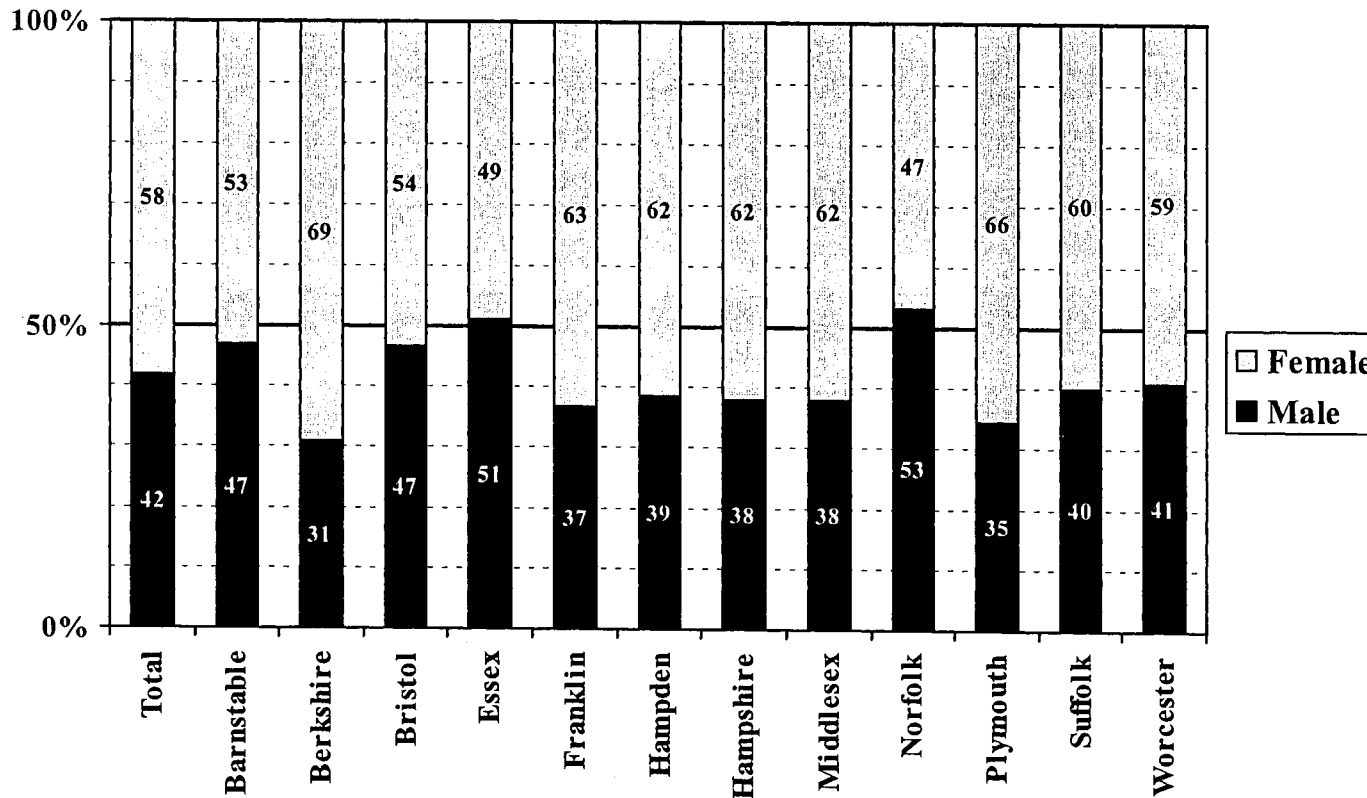
Probate and Family Courts:

- One-tenth of pro se users do not speak English as their primary language.
- Suffolk County Court has the highest percentage (18%) of pro se litigants whose primary language is not English.

Housing Courts:

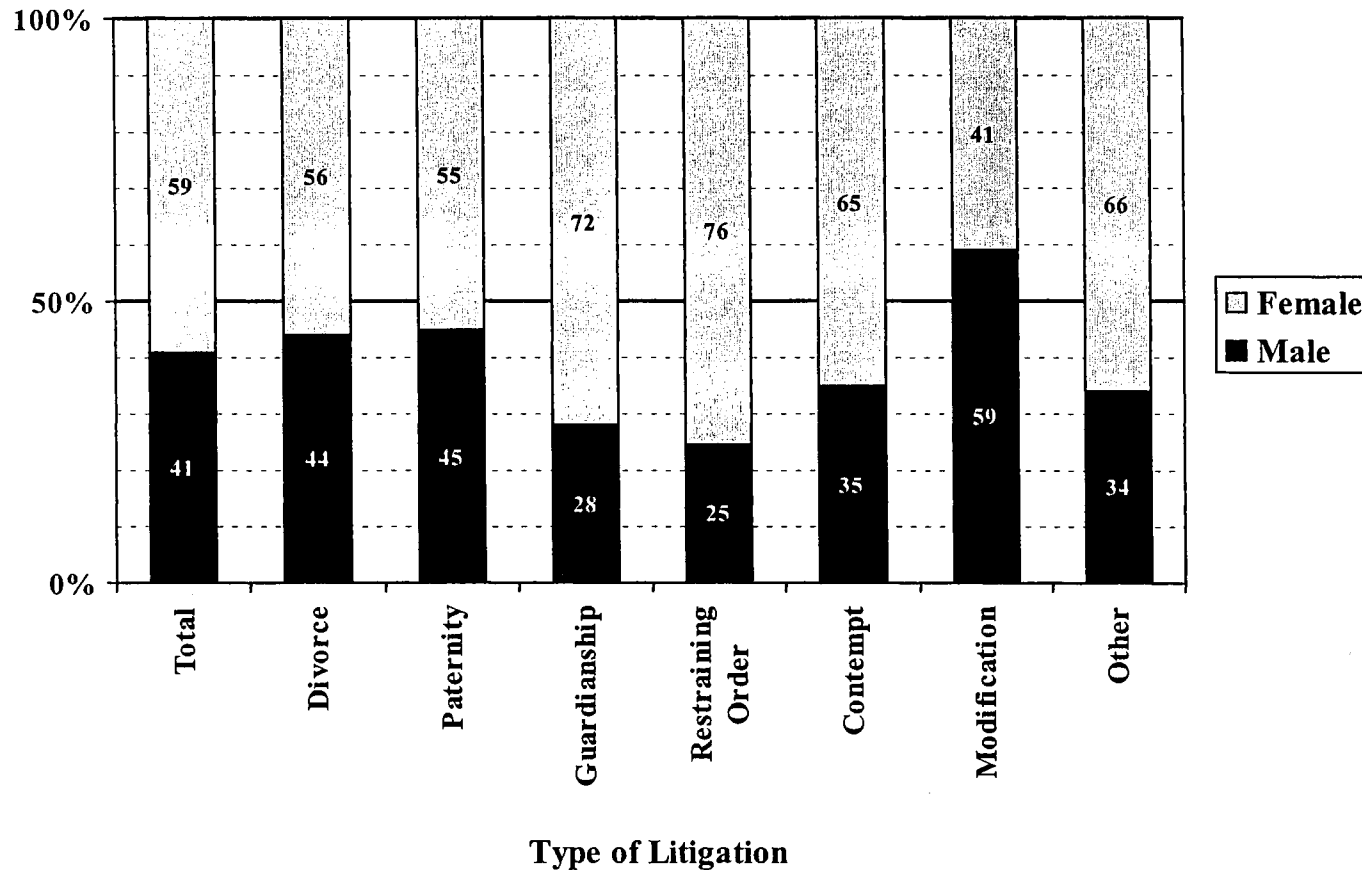
- English is not the primary language 16% of respondents.
- Northeastern Housing Court has the highest proportion (one-quarter) of pro se users whose primary language is not English.

Gender of Pro Se Litigants: by Probate and Family Court



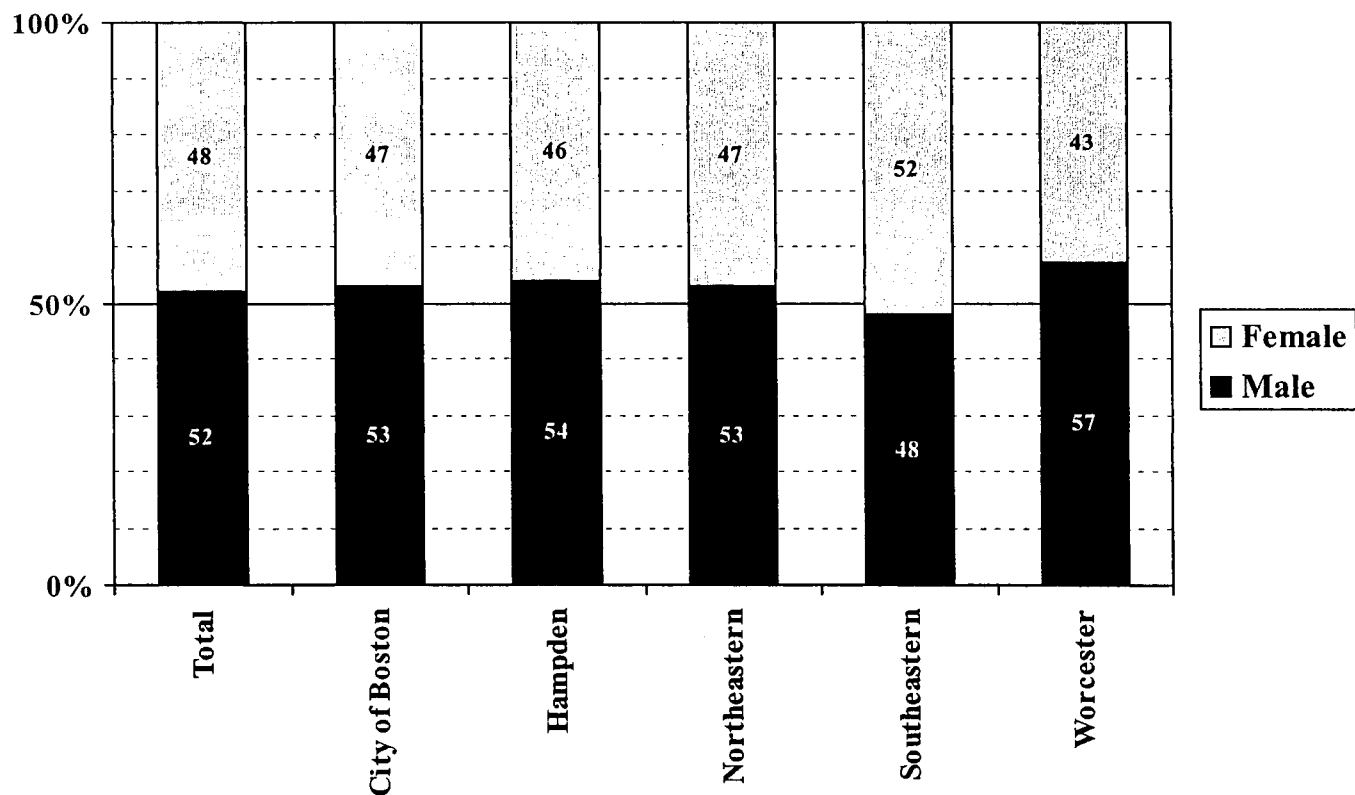
- There are more female than male pro se litigants in all Probate and Family Courts except Essex and Norfolk Counties.
- Berkshire County has the highest percentage of female pro se litigants (69%).

Gender of Pro Se Litigants: by Probate and Family Court Litigation Type



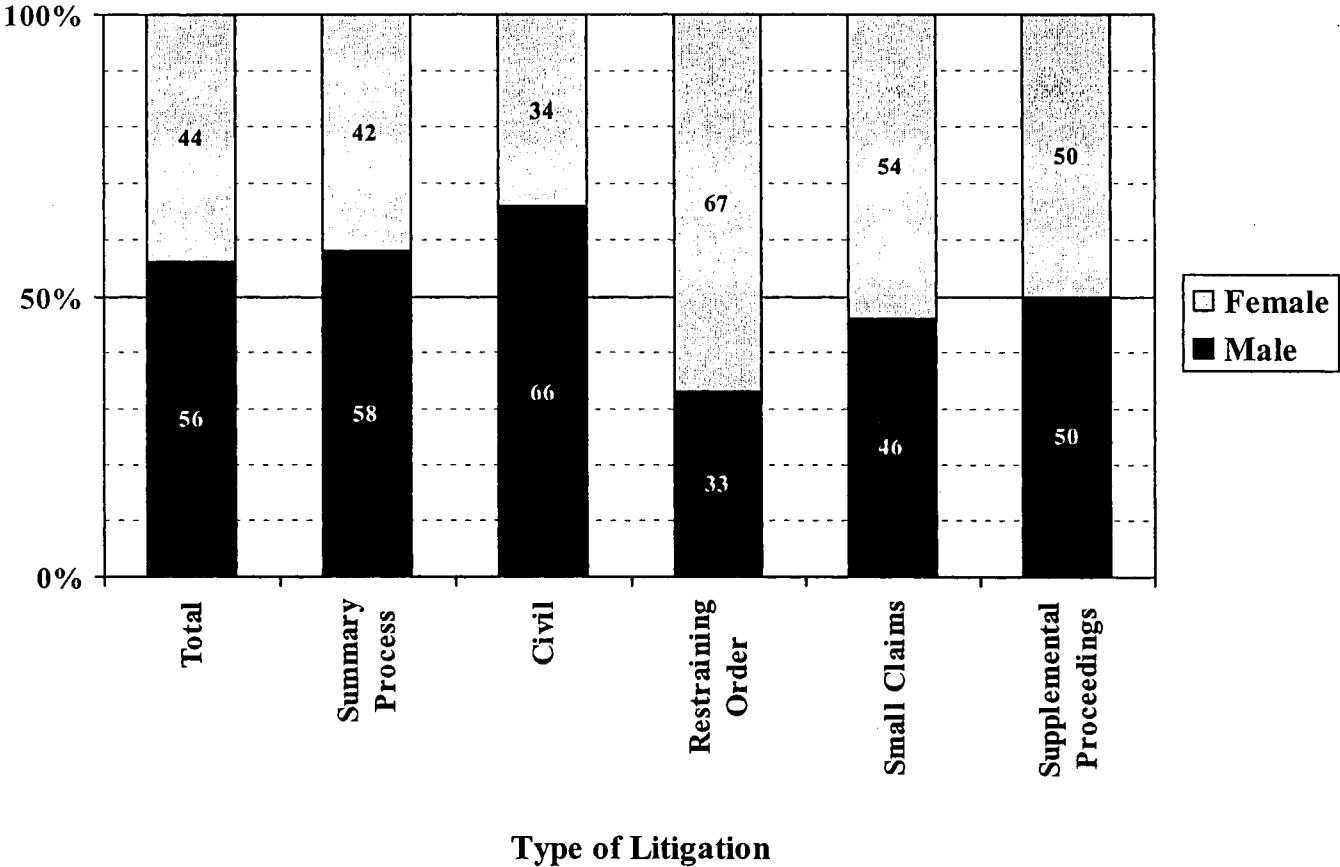
- There are more female than male pro se court users for all types of Probate and Family litigation except Modifications.
- The type of litigation with the highest percentage of female pro se litigants is Restraining Order (76%).

Gender of Pro Se Litigants: by Housing Court



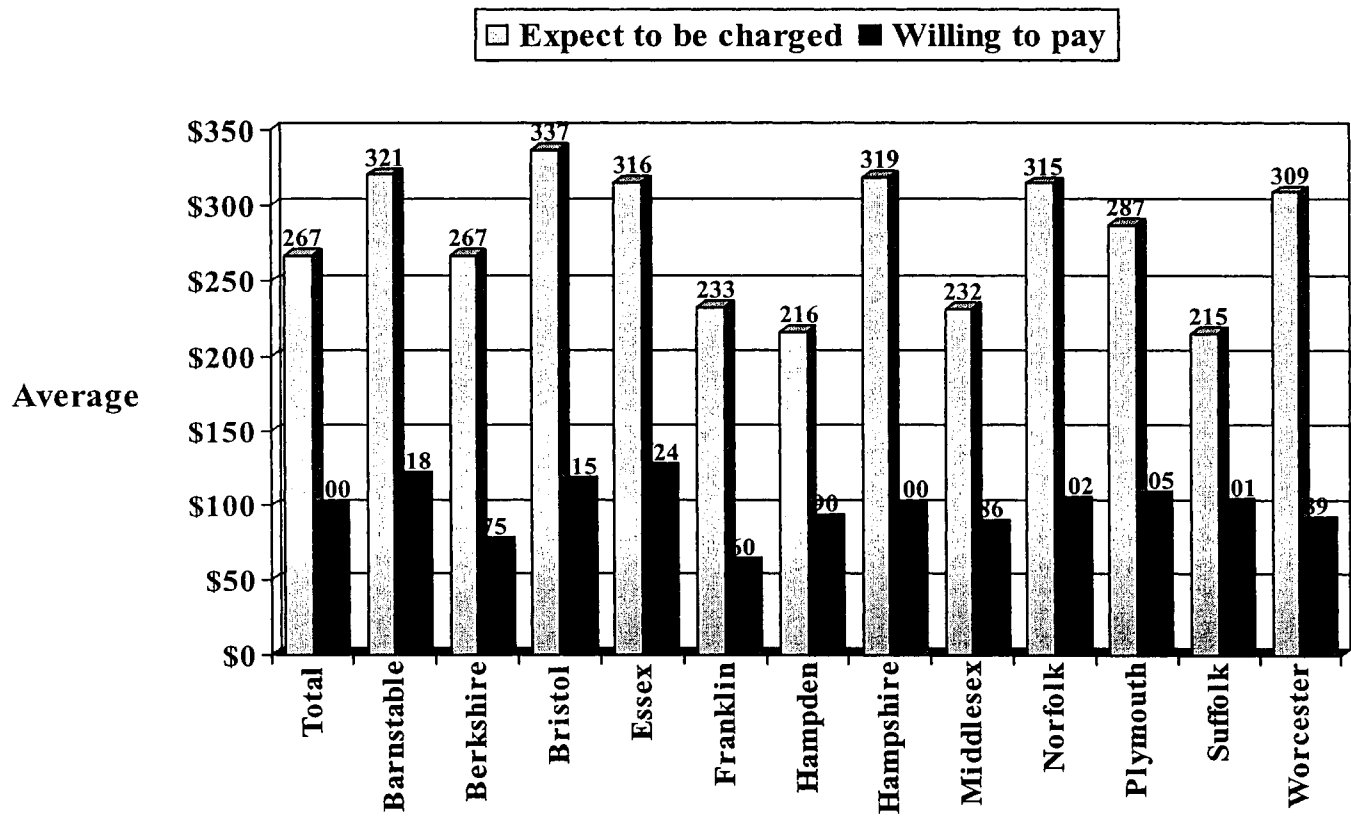
- There is a slight majority of male pro se litigants in all Housing Courts except Southeastern.
- Worcester County Housing Court has the highest percentage of male pro se users (57%).

Gender of Pro Se Litigants: by Housing Court Litigation Type



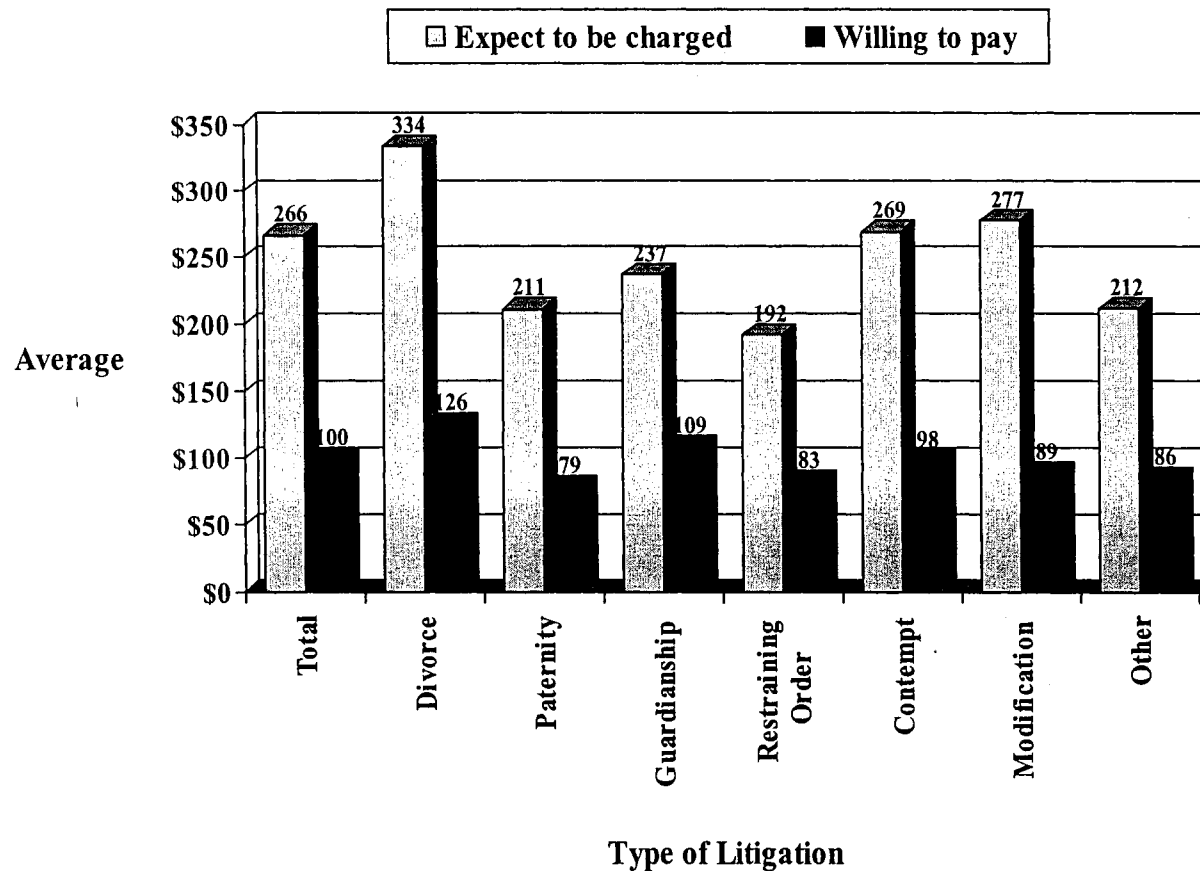
- The type of Housing Court litigation with the highest percentage of female pro se litigants (67%) is Restraining Order, while two-thirds of Civil pro se litigants are men.

Lawyers' Fees: by Probate and Family Court



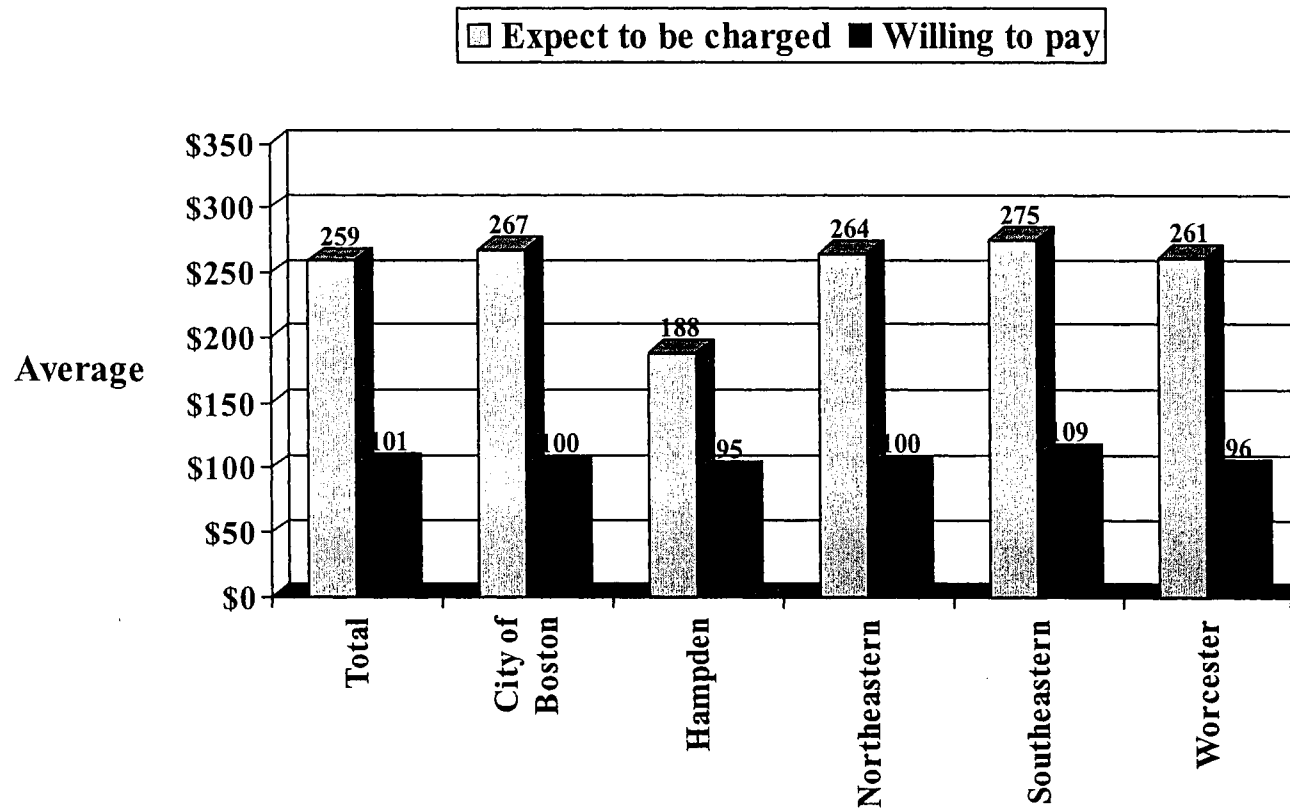
- Pro se litigants in Probate and Family Courts expect a lawyer to charge them more than two and a half times what they are willing to pay for their court session.
- Bristol County court users expect to be charged the most (\$337), while Suffolk County court users expect to be charged the least (\$215).
- Pro se litigants in Essex County are willing to pay a lawyer the most at \$124. Franklin County pro se litigants are only willing to pay less than half of that (\$60), the least of any county.

Lawyers' Fees: by Probate and Family Court Litigation Type



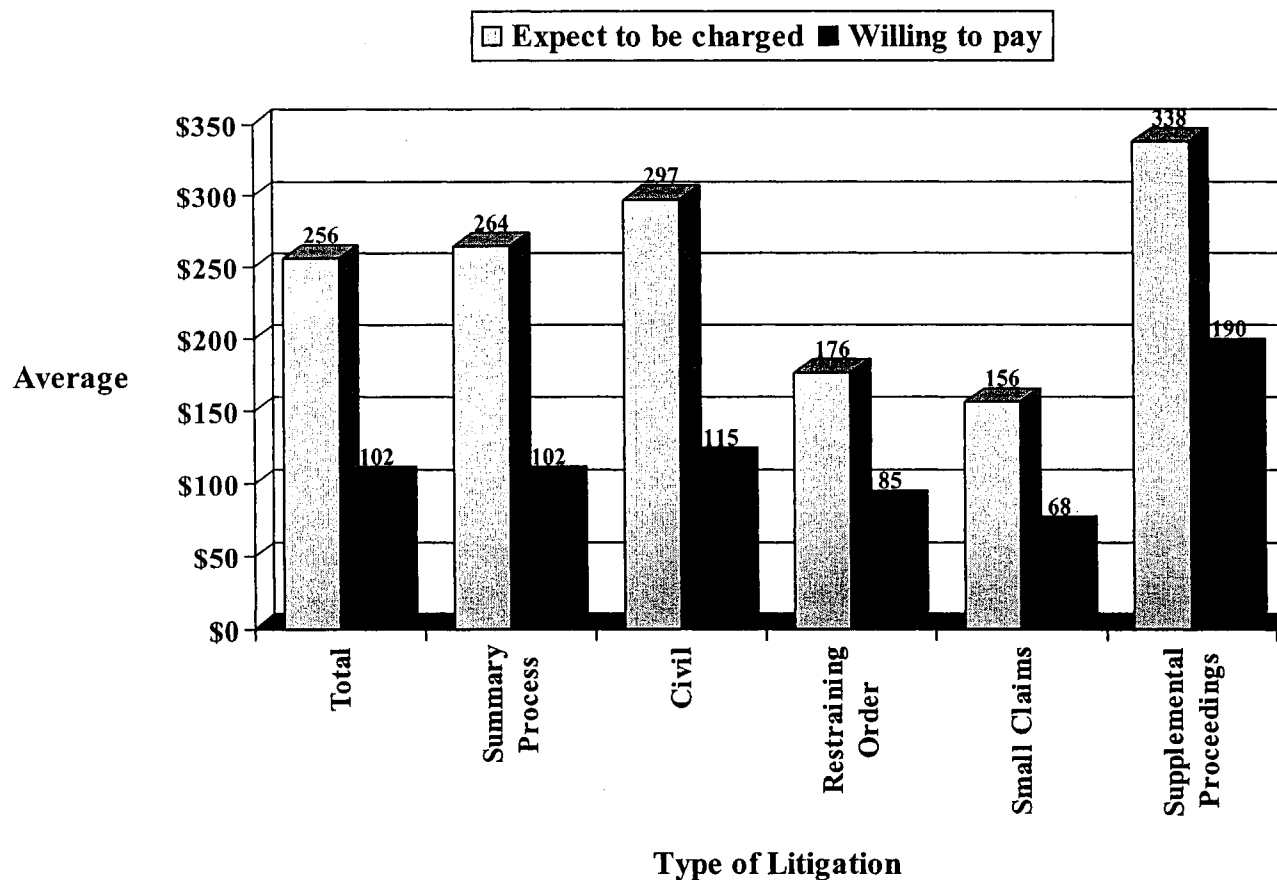
- Pro se litigants using the court for Divorce proceedings expect to pay the most for a lawyer (\$334) and are also willing to pay the most (\$126).
- Those using the courts for Paternity proceedings are willing to pay a lawyer the least (\$79).

Lawyers' Fees: by Housing Court



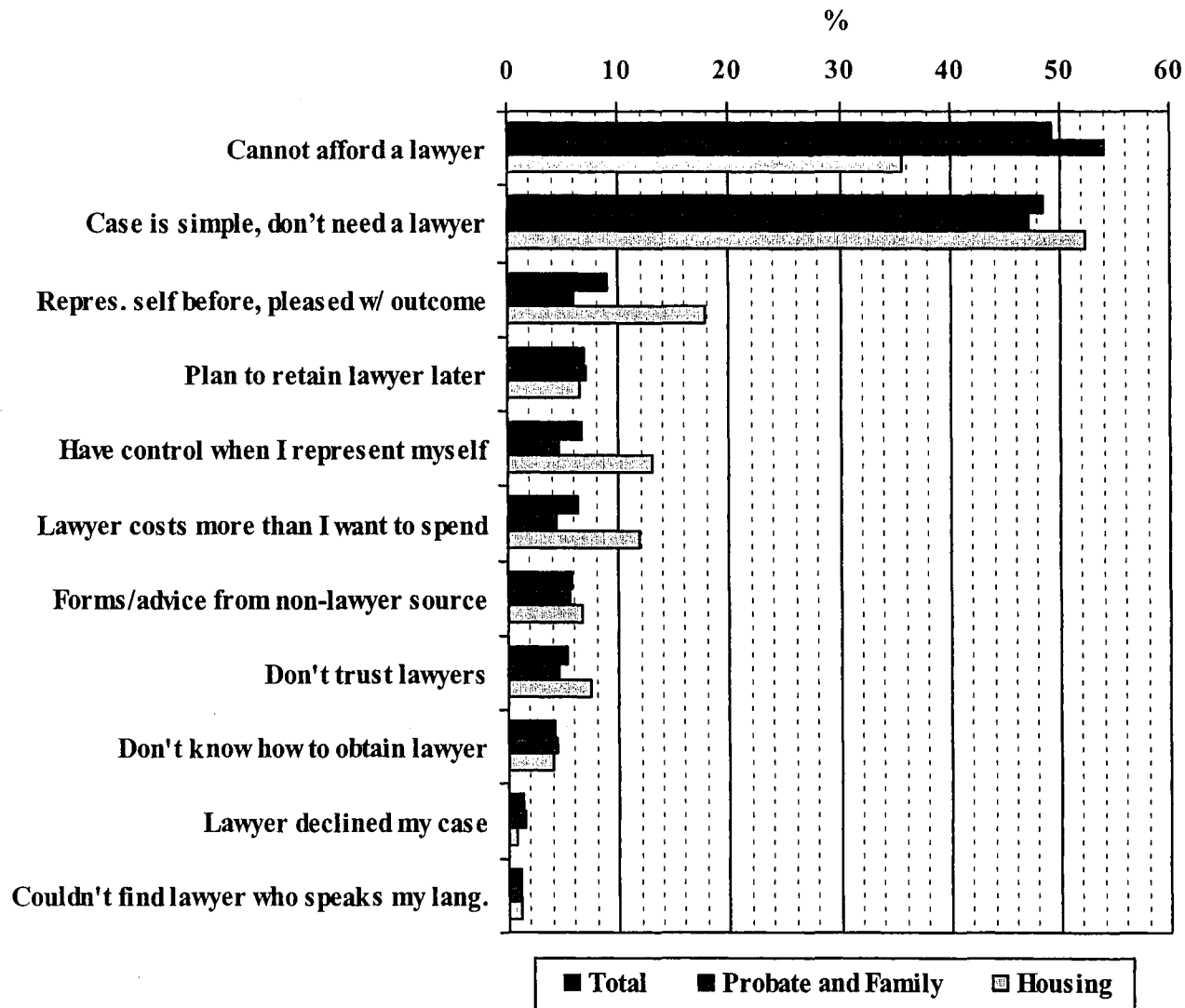
- Housing Court pro se litigants expect a lawyer to charge them 61% more for their court session than what they are willing to pay.
- Southeastern Housing Court pro se users both expect to be charged the most by a lawyer (\$275), and are willing to pay the most (\$109).
- Pro se litigants of Hampden Housing Court expect to be charged the least (\$188) and are willing to pay the least (\$95).

Lawyers' Fees: by Housing Court Litigation Type



- Small Claims litigants expect a lawyer to charge them the least (\$156) and are willing to pay the least (\$68), while those using the court for Supplemental Proceedings expect to be charged the most (\$338) and are willing to pay the most (\$190).

Why have you chosen to represent yourself in court today?



Note: Sums may exceed 100% due to multiple responses.

Reasons for Self-representation

- The most common reason cited by litigants (49%) for why they represent themselves in the Courts of Massachusetts was that they cannot afford a lawyer. Slightly fewer respondents (48%) said that they did not need a lawyer due to the simplicity of their case.
 - These reasons were among the top two cited regardless of Court location, type of Court, type of litigation, or demographic variables.
- When a pro se litigant is pleased with the outcome of a court session, they may be inclined to represent themselves again. This was the third most common reason for self-representation, cited by 9% of respondents.
 - A higher percentage (nearly one-fifth) of Housing than Probate and Family pro se court users had represented themselves before.
 - Male pro se litigants were twice as likely as females to have represented themselves before.
- The third most common reason (6%) why females represented themselves in court was because they had obtained forms or advice from non-lawyer sources.
- Circumstances beyond the litigant's control, such as the unavailability of a lawyer who speaks their language or a lawyer declining their case, were among those least likely to be factors in whether the litigant represented themselves. This was true of both Housing and Family and Probate Court pro se litigants.
- Only 4% of all respondents indicated that they did know how to obtain a lawyer.

County:

By Court

	PROBATE AND FAMILY COURT											HOUSING COURT							
	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total Housing	471 100.0%												471 100.0%	87 100.0%	49 100.0%	146 100.0%	136 100.0%	53 100.0%	
City of Boston	87 18.5%												87 18.5%	87 100.0%					
Hampden	49 10.4%												49 10.4%		49 100.0%				
Northeastern	146 31.0%												146 31.0%			146 100.0%			
Southeastern	136 28.9%												136 28.9%				136 100.0%		
Worcester	53 11.3%												53 11.3%					53 100.0%	

County:

By Court

PROBATE AND FAMILY COURT

HOUSING COURT

	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
TOTAL	1874	1403	105	41	195	67	36	333	30	93	103	62	269	67	471	87	49	146	136	53
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Total Probate	1403	1403	105	41	195	67	36	333	30	93	103	62	269	67						
	74.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						
Barnstable	105	105	105																	
	5.6%	7.5%	100.0%																	
Berkshire	41	41		41																
	2.2%	2.9%		100.0%																
Bristol	195	195			195															
	10.4%	13.9%			100.0%															
Essex	67	67				67														
	3.6%	4.8%				100.0%														
Franklin	36	36					36													
	1.9%	2.6%					100.0%													
Hampden	333	333						333												
	17.8%	23.7%						100.0%												
Hampshire	30	30							30											
	1.6%	2.1%							100.0%											
Middlesex	93	93								93										
	5.0%	6.6%								100.0%										
Norfolk	103	103									103									
	5.5%	7.3%									100.0%									
Plymouth	62	62										62								
	3.3%	4.4%										100.0%								
Suffolk	269	269											269							
	14.4%	19.2%											100.0%							
Worcester	67	67												67						
	3.6%	4.8%												100.0%						

Completion of Questionnaire:

By Court	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1874	1403	105	41	195	67	36	333	30	93	103	62	269	67	471	87	49	146	136	53
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Declined to Complete	149	122	5	6	34	1		34	1	26	3	3	7	2	27	11	3	7	6	
	8.0%	8.7%	4.8%	14.6%	17.4%	1.5%		10.2%	3.3%	28.0%	2.9%	4.8%	2.6%	3.0%	5.7%	12.6%	6.1%	4.8%	4.4%	
Questionnaire Completed	1725	1281	100	35	161	66	36	299	29	67	100	59	262	65	444	76	46	139	130	53
	92.0%	91.3%	95.2%	85.4%	82.6%	98.5%	100.0%	89.8%	96.7%	72.0%	97.1%	95.2%	97.4%	97.0%	94.3%	87.4%	93.9%	95.2%	95.6%	100.0%

Type of Litigation for Housing Court:

By Court	PROBATE AND FAMILY COURT											HOUSING COURT								
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	359													359	64	34	110	112	39	
	100.0%													100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Summary Process	214													214	22	18	77	73	24	
	59.6%													59.6%	34.4%	52.9%	70.0%	65.2%	61.5%	
Civil	69													69	22	3	15	21	8	
	19.2%													19.2%	34.4%	8.8%	13.6%	18.8%	20.5%	
Small Claims	46													46	8	10	15	10	3	
	12.8%													12.8%	12.5%	29.4%	13.6%	8.9%	7.7%	
Restraining Orders	19													19	10	2	1	4	2	
	5.3%													5.3%	15.6%	5.9%	0.9%	3.6%	5.1%	
Supplemental Proceedings	11													11	2	1	2	4	2	
	3.1%													3.1%	3.1%	2.9%	1.8%	3.6%	5.1%	
No Response	112													112	23	15	36	24	14	

Type of Litigation for Probate and Family Court:

By Court	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1114	1114	86	30	132	54	26	290	25	57	77	48	230	57						
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						
Divorce	277	277	30	8	43	10	6	60	8	8	13	16	60	15						
	24.9%	24.9%	34.9%	26.7%	32.6%	18.5%	23.1%	20.7%	32.0%	14.0%	16.9%	33.3%	26.1%	26.3%						
Modification	192	192	10	12	24	14	6	40	7	11	22	3	30	13						
	17.2%	17.2%	11.6%	40.0%	18.2%	25.9%	23.1%	13.8%	28.0%	19.3%	28.6%	6.3%	13.0%	22.8%						
Contempt	171	171	25	6	15	10	4	24	2	4	25	17	28	10						
	15.4%	15.4%	29.1%	20.0%	11.4%	18.5%	15.4%	8.3%	8.0%	7.0%	32.5%	35.4%	12.2%	17.5%						
Paternity	145	145	5		10	7	2	45	4	23	6	3	33	7						
	13.0%	13.0%	5.8%		7.6%	13.0%	7.7%	15.5%	16.0%	40.4%	7.8%	6.3%	14.3%	12.3%						
Guardianship of Minor	130	130	3	2	14	5	2	48	2	4	4	3	39	3						
	11.7%	11.7%	3.5%	6.7%	10.6%	9.3%	7.7%	16.6%	8.0%	7.0%	5.2%	6.3%	17.0%	5.3%						
Restraining Order (209a)	49	49	8	1	14			12		1			10	3						
	4.4%	4.4%	9.3%	3.3%	10.6%			4.1%		1.8%			4.3%	5.3%						
Other	150	150	5	1	12	8	6	61	2	6	7	6	30	6						
	13.5%	13.5%	5.8%	3.3%	9.1%	14.8%	23.1%	21.0%	8.0%	10.5%	9.1%	12.5%	13.0%	10.5%						
No Response	289	289	19	11	63	13	10	43	5	36	26	14	39	10						

If English is not your primary language, what is?
 Base: English not primary language.

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	153	94	3		7	3		36	1	3	1	2	36	2	59	9	8	27	9	6
	100.0%	100.0%	100.0%		100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Spanish	89	56				3		34	1		1		15	2	33	4	5	21	1	2
	58.2%	59.6%				100.0%		94.4%	100.0%		100.0%		41.7%	100.0%	55.9%	44.4%	62.5%	77.8%	11.1%	33.3%
Portuguese	16	10	2		5					1			2		6		1			5
	10.5%	10.6%	66.7%		71.4%					33.3%			5.6%		10.2%		12.5%			55.6%
French	11	8								1			2	5	3	1				2
	7.2%	8.5%								33.3%			100.0%	13.9%	5.1%	11.1%				33.3%
Arabic	8	4			1			1					2		4	1	1	1		1
	5.2%	4.3%			14.3%			2.8%					5.6%		6.8%	11.1%	12.5%	3.7%		16.7%
Creole	5	5											5							
	3.3%	5.3%											13.9%							
Cape Verdean	3	1			1										2					2
	2.0%	1.1%			14.3%										3.4%					22.2%
Russian	3	1											1		2		1	1		
	2.0%	1.1%											2.8%		3.4%		12.5%	3.7%		
Bengali	2	1											1		1			1		
	1.3%	1.1%											2.8%		1.7%			3.7%		
Persian	2														2					1
	1.3%														3.4%					11.1%
Thai	2	2											2							
	1.3%	2.1%											5.6%							
Other	12	6	1					1		1			3		6	3		3		
	7.8%	6.4%	33.3%					2.8%		33.3%			8.3%		10.2%	33.3%		11.1%		
No Response	19	14				1		3		4		1	5		5	1	1	2		1

Is English your primary language?

By Court

PROBATE AND FAMILY COURT

HOUSING COURT

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1527	1128	88	32	146	55	32	275	26	55	86	51	223	57	399	70	45	120	118	46
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	1355	1020	85	32	139	51	32	236	25	48	85	48	182	55	335	60	36	91	108	40
	88.7%	90.4%	96.6%	100.0%	95.2%	92.7%	100.0%	85.8%	96.2%	87.3%	98.8%	94.1%	81.6%	96.5%	84.0%	85.7%	80.0%	75.8%	91.5%	87.0%
No	172	108	3		7	4		39	1	7	1	3	41	2	64	10	9	29	10	6
	11.3%	9.6%	3.4%		4.8%	7.3%		14.2%	3.8%	12.7%	1.2%	5.9%	18.4%	3.5%	16.0%	14.3%	20.0%	24.2%	8.5%	13.0%
No Response	347	275	17	9	49	12	4	58	4	38	17	11	46	10	72	17	4	26	18	7

Are you of Spanish/Hispanic origin?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1443	1081	80	32	136	59	29	280	21	54	83	51	202	52	362	59	38	121	104	40
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Yes	209	160	3	1	3	10	1	90	2	5	5	1	34	5	49	6	11	27	3	2
	14.5%	14.8%	3.8%	3.1%	2.2%	16.9%	3.4%	32.1%	9.5%	9.3%	6.0%	2.0%	16.8%	9.6%	13.5%	10.2%	28.9%	22.3%	2.9%	5.0%
No	1234	921	77	31	133	49	28	190	19	49	78	50	168	47	313	53	27	94	101	38
	85.5%	85.2%	96.3%	96.9%	97.8%	83.1%	96.6%	67.9%	90.5%	90.7%	94.0%	98.0%	83.2%	90.4%	86.5%	89.8%	71.1%	77.7%	97.1%	95.0%
No Response	431	322	25	9	59	8	7	53	9	39	20	11	67	15	109	28	11	25	32	13

Are you:

By Court

PROBATE AND FAMILY COURT

HOUSING COURT

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1662	1235	98	35	159	65	33	283	28	63	97	58	252	62	427	73	45	133	126	50
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
White	1164	862	87	32	139	52	33	158	25	48	92	49	92	54	302	26	26	101	107	42
	70.0%	69.8%	88.8%	91.4%	87.4%	80.0%	100.0%	55.8%	89.3%	76.2%	94.8%	84.5%	36.5%	87.1%	70.7%	35.6%	57.8%	75.9%	84.9%	84.0%
Black/African American	272	203	4	1	7	2		46	2	8	3	6	120	3	69	35	12	4	14	4
	16.4%	16.4%	4.1%	2.9%	4.4%	3.1%		16.3%	7.1%	12.7%	3.1%	10.3%	47.6%	4.8%	16.2%	47.9%	26.7%	3.0%	11.1%	8.0%
Asian/Pacific Islander	21	16	1		1			3		4			7	5	2			3		
	1.3%	1.3%	1.0%		0.6%			1.1%		6.3%			2.8%	1.2%	2.7%			2.3%		
Native American	15	10	4					4				2		5	1			3	1	
	0.9%	0.8%	4.1%					1.4%				3.4%		1.2%	1.4%			2.3%	0.8%	
Other	190	144	2	2	12	11		72	1	3	2	1	33	5	46	9	7	22	4	4
	11.4%	11.7%	2.0%	5.7%	7.5%	16.9%		25.4%	3.6%	4.8%	2.1%	1.7%	13.1%	8.1%	10.8%	12.3%	15.6%	16.5%	3.2%	8.0%
No Response	212	168	7	6	36	2	3	50	2	30	6	4	17	5	44	14	4	13	10	3

What is your age?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1701	1260	97	35	159	65	33	299	29	66	98	59	256	62	441	76	48	138	129	50
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Under 21	53	46	2		5	1		22	1	2	2	2	8	1	7	1	1	2	1	2
	3.1%	3.7%	2.1%		3.1%	1.5%		7.4%	3.4%	3.0%	2.0%	3.4%	3.1%	1.6%	1.6%	1.3%	2.1%	1.4%	0.8%	4.0%
21-30	498	405	22	12	59	20	12	116	8	22	23	22	67	21	93	16	14	30	26	7
	29.3%	32.1%	22.7%	34.3%	37.1%	30.8%	36.4%	38.8%	27.6%	33.3%	23.5%	37.3%	26.2%	33.9%	21.1%	21.1%	29.2%	21.7%	20.2%	14.0%
31-40	642	500	41	14	76	27	14	96	14	29	38	23	98	29	142	29	14	40	42	17
	37.7%	39.7%	42.3%	40.0%	47.8%	41.5%	42.4%	32.1%	48.3%	43.9%	38.8%	39.0%	38.3%	46.8%	32.2%	38.2%	29.2%	29.0%	32.6%	34.0%
41-50	318	211	27	6	16	11	6	38	6	9	29	7	49	7	107	18	11	34	33	11
	18.7%	16.7%	27.8%	17.1%	10.1%	16.9%	18.2%	12.7%	20.7%	13.6%	29.6%	11.9%	19.1%	11.3%	24.3%	23.7%	22.9%	24.6%	25.6%	22.0%
51-60	139	80	4	3	2	4	1	21		4	4	5	28	4	59	9	6	22	14	8
	8.2%	6.3%	4.1%	8.6%	1.3%	6.2%	3.0%	7.0%		6.1%	4.1%	8.5%	10.9%	6.5%	13.4%	11.8%	12.5%	15.9%	10.9%	16.0%
61-70	36	13	1			1		5			1		5		23	1	2	7	8	5
	2.1%	1.0%	1.0%			1.5%		1.7%			1.0%		2.0%		5.2%	1.3%	4.2%	5.1%	6.2%	10.0%
Older than 70	15	5			1	1		1			1		1		10	2		3	5	
	0.9%	0.4%			0.6%	1.5%		0.3%			1.0%		0.4%		2.3%	2.6%		2.2%	3.9%	
Mean	36.55	35.10	36.81	35.50	32.78	36.17	34.29	33.72	34.24	34.24	37.31	34.09	37.21	34.27	40.70	39.36	38.28	41.13	41.50	41.84
No Response	173	143	8	6	36	2	3	34	1	27	5	3	13	5	30	11	1	8	7	3

What is your gender?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1695	1257	98	35	157	65	35	296	29	66	98	58	255	63	438	74	48	137	128	51
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Male	757	528	46	11	73	33	13	114	11	25	52	20	103	26	229	39	26	73	62	29
	44.7%	42.0%	46.9%	31.4%	46.5%	50.8%	37.1%	38.5%	37.9%	37.9%	53.1%	34.5%	40.4%	41.3%	52.3%	52.7%	54.2%	53.3%	48.4%	56.9%
Female	938	729	52	24	84	32	22	182	18	41	46	38	152	37	209	35	22	64	66	22
	55.3%	58.0%	53.1%	68.6%	53.5%	49.2%	62.9%	61.5%	62.1%	62.1%	46.9%	65.5%	59.6%	58.7%	47.7%	47.3%	45.8%	46.7%	51.6%	43.1%
No Response	179	146	7	6	38	2	1	37	1	27	5	4	14	4	33	13	1	9	8	2

What level of education have you completed?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1689	1248	99	35	156	65	33	295	29	66	98	56	253	62	441	77	48	137	128	51
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Some high school or less	252	188	5	2	30	8	7	57	5	9	13	5	35	12	64	10	9	19	23	3
	14.9%	15.1%	5.1%	5.7%	19.2%	12.3%	21.2%	19.3%	17.2%	13.6%	13.3%	8.9%	13.8%	19.4%	14.5%	13.0%	18.8%	13.9%	18.0%	5.9%
High school graduate	591	464	31	15	53	33	14	126	5	30	33	21	81	21	127	17	9	44	39	18
	35.0%	37.2%	31.3%	42.9%	34.0%	50.8%	42.4%	42.7%	17.2%	45.5%	33.7%	37.5%	32.0%	33.9%	28.8%	22.1%	18.8%	32.1%	30.5%	35.3%
Some college/tech. school	483	376	40	13	46	20	10	75	10	16	36	17	72	21	107	21	13	29	34	10
	28.6%	30.1%	40.4%	37.1%	29.5%	30.8%	30.3%	25.4%	34.5%	24.2%	36.7%	30.4%	28.5%	33.9%	24.3%	27.3%	27.1%	21.2%	26.6%	19.6%
College graduate	260	167	20	3	21	3	2	26	4	10	11	11	52	4	93	17	14	25	25	12
	15.4%	13.4%	20.2%	8.6%	13.5%	4.6%	6.1%	8.8%	13.8%	15.2%	11.2%	19.6%	20.6%	6.5%	21.1%	22.1%	29.2%	18.2%	19.5%	23.5%
Post graduate work	103	53	3	2	6	1		11	5	1	5	2	13	4	50	12	3	20	7	8
	6.1%	4.2%	3.0%	5.7%	3.8%	1.5%		3.7%	17.2%	1.5%	5.1%	3.6%	5.1%	6.5%	11.3%	15.6%	6.3%	14.6%	5.5%	15.7%
No Response	185	155	6	6	39	2	3	38	1	27	5	6	16	5	30	10	1	9	8	2

What is your total annual household income?

By Court

	PROBATE AND FAMILY COURT															HOUSING COURT				
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1581	1184	94	35	151	62	32	274	28	61	96	56	235	58	397	68	43	121	118	47
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Under \$15,000	615	486	32	12	57	20	16	156	13	18	35	15	87	24	129	21	17	39	41	11
	38.9%	41.0%	34.0%	34.3%	37.7%	32.3%	50.0%	56.9%	46.4%	29.5%	36.5%	26.8%	37.0%	41.4%	32.5%	30.9%	39.5%	32.2%	34.7%	23.4%
\$15,000-\$29,999	527	427	43	18	50	30	11	71	6	23	34	30	95	16	100	16	10	32	31	11
	33.3%	36.1%	45.7%	51.4%	33.1%	48.4%	34.4%	25.9%	21.4%	37.7%	35.4%	53.6%	40.4%	27.6%	25.2%	23.5%	23.3%	26.4%	26.3%	23.4%
\$30,000-\$44,999	208	158	10	3	20	6	3	27	2	12	19	9	34	12	50	15	6	15	6	8
	13.2%	13.3%	10.6%	8.6%	13.2%	9.7%	9.4%	9.9%	7.1%	19.7%	19.8%	16.1%	14.5%	20.7%	12.6%	22.1%	14.0%	12.4%	5.1%	17.0%
\$45,000-\$59,999	94	57	3	1	10	5	1	10	4	3	5	1	10	4	37	6	3	11	12	5
	5.9%	4.8%	3.2%	2.9%	6.6%	8.1%	3.1%	3.6%	14.3%	4.9%	5.2%	1.8%	4.3%	6.9%	9.3%	8.8%	7.0%	9.1%	10.2%	10.6%
\$60,000-\$74,999	64	31	4	1	10		1	2	2	2	3	1	5		33	2	2	9	13	7
	4.0%	2.6%	4.3%	2.9%	6.6%		3.1%	0.7%	7.1%	3.3%	3.1%	1.8%	2.1%		8.3%	2.9%	4.7%	7.4%	11.0%	14.9%
\$75,000 and over	73	25	2		4	1		8	1	3			4	2	48	8	5	15	15	5
	4.6%	2.1%	2.1%		2.6%	1.6%		2.9%	3.6%	4.9%			1.7%	3.4%	12.1%	11.8%	11.6%	12.4%	12.7%	10.6%
Mean (\$)	25014	22233	23138	20785	25380	22500	18750	18613	26250	26926	22968	22232	22372	23534	33306	32205	29825	33037	33686	37819
No Response	293	219	11	6	44	5	4	59	2	32	7	6	34	9	74	19	6	25	18	6

What charge would you be willing to pay?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1350	993	84	33	130	46	23	246	21	47	87	48	186	41	357	56	40	117	99	45
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Less than \$50	588	443	29	19	48	21	11	122	11	28	26	18	84	25	145	24	17	41	45	18
	43.6%	44.6%	34.5%	57.6%	36.9%	45.7%	47.8%	49.6%	52.4%	59.6%	29.9%	37.5%	45.2%	61.0%	40.6%	42.9%	42.5%	35.0%	45.5%	40.0%
\$50-\$99	396	282	24	8	38	10	9	62	5	9	38	16	53	10	114	22	9	42	23	18
	29.3%	28.4%	28.6%	24.2%	29.2%	21.7%	39.1%	25.2%	23.8%	19.1%	43.7%	33.3%	28.5%	24.4%	31.9%	39.3%	22.5%	35.9%	23.2%	40.0%
\$100-\$199	202	142	14	4	24	7	3	36	3	4	15	6	23	3	60	4	12	21	19	4
	15.0%	14.3%	16.7%	12.1%	18.5%	15.2%	13.0%	14.6%	14.3%	8.5%	17.2%	12.5%	12.4%	7.3%	16.8%	7.1%	30.0%	17.9%	19.2%	8.9%
\$200-\$299	64	53	9	1	7	2		12	1	2	5	5	9		11			6	3	2
	4.7%	5.3%	10.7%	3.0%	5.4%	4.3%		4.9%	4.8%	4.3%	5.7%	10.4%	4.8%		3.1%			5.1%	3.0%	4.4%
\$300-\$399	51	39	5		8	4		6		3		2	10	1	12	3	1	3	4	1
	3.8%	3.9%	6.0%		6.2%	8.7%		2.4%		6.4%		4.2%	5.4%	2.4%	3.4%	5.4%	2.5%	2.6%	4.0%	2.2%
\$400-\$499	19	13	3		1			4			1		4		6	1		3	2	
	1.4%	1.3%	3.6%		0.8%			1.6%			1.1%		2.2%		1.7%	1.8%		2.6%	2.0%	
\$500-\$599	18	12		1	3			4		1		1	2		6	1	1	1	1	2
	1.3%	1.2%		3.0%	2.3%			1.6%		2.1%		2.1%	1.1%		1.7%	1.8%	2.5%	0.9%	1.0%	4.4%
\$600 or more	12	9			1	2			1		2		1	2	3	1			2	
	0.9%	0.9%			0.8%	4.3%			4.8%		2.3%		0.5%	4.9%	0.8%	1.8%			2.0%	
Mean (\$)	100.24	99.83	118.25	74.50	115.27	123.96	60.37	89.74	99.50	86.20	102.37	104.71	101.25	89.13	101.39	100.39	94.50	100.14	108.59	96.17
No Response	524	410	21	8	65	21	13	87	9	46	16	14	83	26	114	31	9	29	37	8

How much would you expect a lawyer to charge you for today's court session?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1420	1039	89	34	134	49	25	251	27	48	91	49	192	48	381	62	43	122	106	48
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Less than \$50	271	217	14	6	13	10	2	68	3	15	9	8	57	12	54	12	6	13	16	7
	19.1%	20.9%	15.7%	17.6%	9.7%	20.4%	8.0%	27.1%	11.1%	31.3%	9.9%	16.3%	29.7%	25.0%	14.2%	19.4%	14.0%	10.7%	15.1%	14.6%
\$50-\$99	212	154	12	2	21	5	9	45	2	5	12	6	28	7	58	8	9	21	14	6
	14.9%	14.8%	13.5%	5.9%	15.7%	10.2%	36.0%	17.9%	7.4%	10.4%	13.2%	12.2%	14.6%	14.6%	15.2%	12.9%	20.9%	17.2%	13.2%	12.5%
\$100-\$199	263	176	11	8	16	7	5	43	5	9	17	9	37	7	87	13	14	29	20	11
	18.5%	16.9%	12.4%	23.5%	11.9%	14.3%	20.0%	17.1%	18.5%	18.8%	18.7%	18.4%	19.3%	14.6%	22.8%	21.0%	32.6%	23.8%	18.9%	22.9%
\$200-\$299	172	117	11	4	19	3	3	31	7	2	8	7	17	5	55	8	7	15	14	11
	12.1%	11.3%	12.4%	11.8%	14.2%	6.1%	12.0%	12.4%	25.9%	4.2%	8.8%	14.3%	8.9%	10.4%	14.4%	12.9%	16.3%	12.3%	13.2%	22.9%
\$300-\$399	133	104	11	5	13	8		22	3	5	16	4	16	1	29	3	2	13	8	3
	9.4%	10.0%	12.4%	14.7%	9.7%	16.3%		8.8%	11.1%	10.4%	17.6%	8.2%	8.3%	2.1%	7.6%	4.8%	4.7%	10.7%	7.5%	6.3%
\$400-\$499	101	65	8	3	16	3	1	5		4	9	5	11		36	6	2	11	15	2
	7.1%	6.3%	9.0%	8.8%	11.9%	6.1%	4.0%	2.0%		8.3%	9.9%	10.2%	5.7%		9.4%	9.7%	4.7%	9.0%	14.2%	4.2%
\$500-\$599	108	75	5	5	13	4	3	13	2	5	8	4	10	3	33	5	2	11	13	2
	7.6%	7.2%	5.6%	14.7%	9.7%	8.2%	12.0%	5.2%	7.4%	10.4%	8.8%	8.2%	5.2%	6.3%	8.7%	8.1%	4.7%	9.0%	12.3%	4.2%
\$600 or more	160	131	17	1	23	9	2	24	5	3	12	6	16	13	29	7	1	9	6	6
	11.3%	12.6%	19.1%	2.9%	17.2%	18.4%	8.0%	9.6%	18.5%	6.3%	13.2%	12.2%	8.3%	27.1%	7.6%	11.3%	2.3%	7.4%	5.7%	12.5%
Mean (\$)	264.66	266.85	320.85	267.15	336.81	316.34	232.50	216.13	318.94	231.79	315.16	287.26	214.99	309.40	258.69	267.24	188.45	264.25	274.50	261.48
No Response	454	364	16	7	61	18	11	82	3	45	12	13	77	19	90	25	6	24	30	5

Comparison of affordability vs. simple case

- 239 Respondents reported they couldn't afford a lawyer and that their case was simple. Of those, 131 gave only those responses.
- 614 Respondents reported they couldn't afford a lawyer, and did not check that the case was simple. Of those, 468 gave their inability to afford a lawyer as their only reason.
- 599 Respondents reported that the case was too simple and did not list affordability, Of those, 465 gave that response only.

Generally, the "can't affords" and "too simple" respondents were not the same people.

Why have you chosen to represent yourself in court today?

By Type of Litigation

	PROBATE AND FAMILY									HOUSING				
	Total	Total Probate	Divorce	Paternity	Guardian-ship of Mnr	Restrain. Order 209a	Contempt	Modifi-cation	Other	Total Housing	Summary Process	Civil	Restrain. Orders	Small Supplemntl Claims Prceedings
Couldn't find lawyer who speaks my lang.	19 1.1%	8 0.7%	1 0.4%	1 0.7%	1 0.8%	1 2.0%	3 1.8%		1 0.7%	4 1.1%	3 1.4%		1 5.3%	
Other	146 8.4%	89 8.1%	15 5.5%	15 10.4%	14 10.9%	9 18.4%	11 6.5%	8 4.2%	17 11.5%	28 7.9%	17 8.1%	6 8.7%	2 10.5%	3 6.8%
No Response	145	13	5	1	2		1	2	2	5	3			2

Note: Sum of responses may exceed 100% due to multiple responses.

Why have you chosen to represent yourself in court today?

By Type of Litigation

	PROBATE AND FAMILY									HOUSING					
	Total	Total Probate	Divorce	Paternity	Guardian-ship of Mnr	Restrain. Order 209a	Contempt	Modifi-cation	Other	Total Housing	Summary Process	Civil	Restrain. Orders	Small Claims	Supplemntl Proceedings
Total	1729	1101	272	144	128	49	170	190	148	354	211	69	19	44	11
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Cannot afford the cost of a lawyer	853	590	132	80	53	19	118	125	63	117	61	30	10	11	5
	49.3%	53.6%	48.5%	55.6%	41.4%	38.8%	69.4%	65.8%	42.6%	33.1%	28.9%	43.5%	52.6%	25.0%	45.5%
Case is simple, don't need a lawyer	838	530	144	66	55	21	65	97	82	191	122	37	3	26	3
	48.5%	48.1%	52.9%	45.8%	43.0%	42.9%	38.2%	51.1%	55.4%	54.0%	57.8%	53.6%	15.8%	59.1%	27.3%
Represented self before, & was plsd with outcome	155	61	12	5	5	1	11	20	7	65	53	6		5	1
	9.0%	5.5%	4.4%	3.5%	3.9%	2.0%	6.5%	10.5%	4.7%	18.4%	25.1%	8.7%		11.4%	9.1%
Don't have lawyer today, but plan to retain one	120	77	16	11	10	6	15	12	7	14	4	2	4	3	1
	6.9%	7.0%	5.9%	7.6%	7.8%	12.2%	8.8%	6.3%	4.7%	4.0%	1.9%	2.9%	21.1%	6.8%	9.1%
Easier to control my case when I represent myself	117	46	10	3	7	2	4	12	8	46	38	2	1	3	2
	6.8%	4.2%	3.7%	2.1%	5.5%	4.1%	2.4%	6.3%	5.4%	13.0%	18.0%	2.9%	5.3%	6.8%	18.2%
Can afford lawyer, but is more \$ than I want to spend	111	46	15	6	5	2	5	6	7	42	34	4	1	3	
	6.4%	4.2%	5.5%	4.2%	3.9%	4.1%	2.9%	3.2%	4.7%	11.9%	16.1%	5.8%	5.3%	6.8%	
Obtained legal forms/advice from non-lawyer source	101	63	18	3	9	2	8	16	7	22	12	2	3	4	1
	5.8%	5.7%	6.6%	2.1%	7.0%	4.1%	4.7%	8.4%	4.7%	6.2%	5.7%	2.9%	15.8%	9.1%	9.1%
Don't trust lawyers	92	43	12	5	3	2	8	9	4	22	15	2	4	1	
	5.3%	3.9%	4.4%	3.5%	2.3%	4.1%	4.7%	4.7%	2.7%	6.2%	7.1%	2.9%	21.1%	2.3%	
Don't know how to obtain a lawyer	74	45	6	5	14	3	7	5	5	14	6	2	3	1	2
	4.3%	4.1%	2.2%	3.5%	10.9%	6.1%	4.1%	2.6%	3.4%	4.0%	2.8%	2.9%	15.8%	2.3%	18.2%
A lawyer declined to take my case	23	16	2	1	2	1	7		3	1	1				
	1.3%	1.5%	0.7%	0.7%	1.6%	2.0%	4.1%		2.0%	0.3%	0.5%				

Note: Sum of responses may exceed 100% due to multiple responses.

Why have you chosen to represent yourself in court today?

By Court

	PROBATE AND FAMILY COURT															HOUSING COURT				
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Other	146 8.4%	107 8.3%	11 11.0%	4 11.4%	6 3.8%	5 7.5%	5 14.3%	37 12.1%	4 13.8%	7 10.3%	7 7.0%	2 3.3%	17 6.5%	2 3.2%	39 8.8%	5 6.6%	8 16.7%	15 11.0%	8 6.1%	3 5.8%
No Response	145	118	5	6	35		1	28	1	25	3	1	8	5	27	11	1	10	4	1

Note: Sum of responses may exceed 100% due to multiple responses.

Why have you chosen to represent yourself in court today?

By Court

	PROBATE AND FAMILY COURT														HOUSING COURT					
	TOTAL	Total Probate	Barnstable	Berkshire	Bristol	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total Housing	City of Boston	Hampden	North-eastern	South-eastern	Worcester
Total	1729	1285	100	35	160	67	35	305	29	68	100	61	261	62	444	76	48	136	132	52
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Cannot afford the cost of a lawyer	853	695	47	23	94	43	21	150	15	34	69	38	131	29	158	37	14	45	45	17
	49.3%	54.1%	47.0%	65.7%	58.8%	64.2%	60.0%	49.2%	51.7%	50.0%	69.0%	62.3%	50.2%	46.8%	35.6%	48.7%	29.2%	33.1%	34.1%	32.7%
Case is simple, don't need a lawyer	838	606	44	12	72	30	16	152	12	34	43	26	130	34	232	32	25	67	81	27
	48.5%	47.2%	44.0%	34.3%	45.0%	44.8%	45.7%	49.8%	41.4%	50.0%	43.0%	42.6%	49.8%	54.8%	52.3%	42.1%	52.1%	49.3%	61.4%	51.9%
Represented self before, & was plsd with outcome	155	76	7	4	9	2	3	24	1	2	5	1	15	3	79	5	12	39	15	8
	9.0%	5.9%	7.0%	11.4%	5.6%	3.0%	8.6%	7.9%	3.4%	2.9%	5.0%	1.6%	5.7%	4.8%	17.8%	6.6%	25.0%	28.7%	11.4%	15.4%
Don't have lawyer today, but plan to retain one	120	91	10	3	13	3	3	23	1	5	5	3	18	4	29	6	4	9	4	6
	6.9%	7.1%	10.0%	8.6%	8.1%	4.5%	8.6%	7.5%	3.4%	7.4%	5.0%	4.9%	6.9%	6.5%	6.5%	7.9%	8.3%	6.6%	3.0%	11.5%
Easier to control my case when I represent myself	117	59	4	2	7		3	17	2		4	1	16	3	58	5	4	22	19	8
	6.8%	4.6%	4.0%	5.7%	4.4%		8.6%	5.6%	6.9%		4.0%	1.6%	6.1%	4.8%	13.1%	6.6%	8.3%	16.2%	14.4%	15.4%
Can afford lawyer, but is more \$ than I want to spend	111	58	4	2	6	1	3	13	1	1	7	4	12	4	53	6	6	21	13	7
	6.4%	4.5%	4.0%	5.7%	3.8%	1.5%	8.6%	4.3%	3.4%	1.5%	7.0%	6.6%	4.6%	6.5%	11.9%	7.9%	12.5%	15.4%	9.8%	13.5%
Obtained legal forms/advice from non-lawyer source	101	71	8	4	6	1	4	17		4	6	3	15	3	30	6	5	9	6	4
	5.8%	5.5%	8.0%	11.4%	3.8%	1.5%	11.4%	5.6%		5.9%	6.0%	4.9%	5.7%	4.8%	6.8%	7.9%	10.4%	6.6%	4.5%	7.7%
Don't trust lawyers	92	59	2	2	7	3	2	19	2	1	4	2	12	3	33	8	3	9	7	6
	5.3%	4.6%	2.0%	5.7%	4.4%	4.5%	5.7%	6.2%	6.9%	1.5%	4.0%	3.3%	4.6%	4.8%	7.4%	10.5%	6.3%	6.6%	5.3%	11.5%
Don't know how to obtain a lawyer	74	56	3		5	5	1	18		3	6		13	2	18	4	6	4	2	2
	4.3%	4.4%	3.0%		3.1%	7.5%	2.9%	5.9%		4.4%	6.0%		5.0%	3.2%	4.1%	5.3%	12.5%	2.9%	1.5%	3.8%
A lawyer declined to take my case	23	20	2		2	1	2	4			2	1	4	2	3	1		1	1	
	1.3%	1.6%	2.0%		1.3%	1.5%	5.7%	1.3%			2.0%	1.6%	1.5%	3.2%	0.7%	1.3%		0.7%	0.8%	
Couldn't find lawyer who speaks my lang.	19	14	2			1		4	1	1	1		3	1	5	1		1	3	
	1.1%	1.1%	2.0%			1.5%		1.3%	3.4%	1.5%	1.0%		1.1%	1.6%	1.1%	1.3%		0.7%	2.3%	

Note: Sum of responses may exceed 100% due to multiple responses.

